

SERVICE AGREEMENT



P. O. BOX 702722
Dallas - TX 75370
atlanticpoolservices@gmail.com
(214) 492 9363

This agreement is made between _____ (Client), and **Atlantic Pool Services**. The Client desires to have a swimming pool, located at _____ maintained regularly and repaired as necessary. Client shall pay **Atlantic Pool Services** + taxes per visit on the first day of each month for regular maintenance services to be performed during the rest of that month. Payments received after the 20TH of the month will be considered PAST DUE. A \$10 dollars' fee might be applied to your account. PLEASE BE AWARE that our services are charged by visit. **Atlantic Pool Services** should begin performing regular maintenance on _____. Thereafter, regular maintenance will be performed on a schedule to which the parties agree.

➤ **MAINTENANCE SERVICES:**

Test water once a week for chlorine, pH and total alkalinity. Add chemicals as required, empty skimmer and pump baskets, clean auto cleaner bags and filter screens, brush pool's walls, skim pool's surface, vacuum (as required), verify proper operation of pool system, and backwash filter (as required). Check monthly for calcium hardness and stabilizer. Filter cleanings will be done every 6 (six) months at an extra charge of \$129.99 (ninety-nine) dollars. Salt Cells should be cleaned at least 2-3 times a year (\$60.00 dollars + tax). If you'd like to post-pone the filter service, please call the office BEFORE it's done. Phosphate and algae treatments are not included on regular maintenance.

➤ **HOME OWNERS OBLIGATIONS:**

Maintain pool and spa water level to ensure adequate water for proper service of pool/spa, provide safe access to pool/spa including unlocking of gates and proper restraint of animals, and ensure equipment is working properly. It's not your pool guy's obligation to call, or knock at your door if gate it closed. They might to do so as cordiality, but it's not their obligation. Homeowner remains liable for FULL SERVICE CHARGE if pool/ spa cannot be serviced due to low water level, blocked access to pool/ spa, and unrestrained animals.

➤ **IMPORTANT INFORMATION FOR HOMEOWNERS:**

Weekly cleaning service does not include repairs to, or replacement of, equipment, and or parts, or disassembling of filters or salt cells for cleanings or repairs, removal of calcium deposits, or special treatment for algae. If a master technician is required for a repair, a minimum charge of \$25 dollars for a 'Trip Charge' will be applied. If a repair is done, a minimum charge of \$60 dollars for a 'Service Call' will be applied.

PLEASE NOTE that in the case of inclement or severe weather the pool will be checked for chemicals and the baskets emptied, but a full cleaning will be postponed until the following week.

Signature of acceptance:

Date:

Customer name:

Phone #:

Billing address, zip code:

Email address:

Do you prefer to get your invoice by email? **YES** **NO**

MasterCard Visa Discover American Express

Card #: _____ Exp: _____

CID #:

Welcome to Atlantic Pool Services...Thank you for your business!